

# Where to go for the right care at the right time.

## Doctor's office, Urgent Care or ER?

In many cases, a non-emergency situation that requires medical attention can be treated by your primary care provider. Call them to schedule a quick appointment or virtual visit.

But what if your primary care provider is not in the office that day and you can't wait until the next day for care? In that situation, your next option is to visit an urgent care facility.

### Primary Care

By appointment, while the office is open

- Routine health screenings
- Cold, flu or sinus pain
- Sprain
- Rashes and minor burns
- Sore throat
- Ear pain
- Animal or insect bite
- Fever over 101.5°
- Urinary tract infections
- Other non-emergency health needs

Cost comparison = \$

### Urgent Care

No appointment necessary, when clinic is open\*

- Cold, flu or sinus pain
- Sprain
- Rashes and minor burns
- Sore throat
- Ear pain
- Animal or insect bite
- Fever over 101.5°
- Minor cuts and scrapes, including stiches
- Urinary tract infections
- Other non-emergency health needs

Cost comparison = \$\$

### ER

Open 24/7/365

- Sudden shortness of breath
- Intense chest pain
- Severe and sudden stomach pain
- Broken bone
- Severe burn or bleeding
- Open wounds
- Severe headache or head injury
- Sudden weakness
- Loss of vision
- Suicidal thoughts or thoughts of hurting others

Cost comparison = \$\$\$\$

\*Open 7 Days a Week, 8 am to 8 pm

In the event of an emergency, request to be taken to a Bon Secours Emergency Department.

**Chester Emergency Center**  
**Colonial Heights Emergency Care**  
**Southern Virginia Medical Center**  
**Southside Medical Center**

**Short Pump Emergency Center**  
**Westchester Emergency Center**  
**Memorial Regional Medical Center**  
**Rappahannock Community Hospital**

**Richmond Community Hospital**  
**St. Francis Medical Center**  
**St. Mary's Hospital**



If you have a Bon Secours doctor or you need a primary care provider, please schedule an appointment at a Bon Secours location.

Scan the QR code, or go to [bonsecours.com/find-a-doctor](https://www.bonsecours.com/find-a-doctor).