



## Sharing of Clinical Information with other Health Care Providers

If you receive health care services from doctors, hospitals, testing centers or other health care providers other than Bon Secours, those providers may contact Bon Secours to request information from your medical records in order to provide care and treatment to you. Bon Secours uses an electronic medical record system called Epic. Epic contains functionality called “Care Everywhere” that allows healthcare providers outside of Bon Secours to directly access your medical information for the purpose of getting up-to-date information from your Bon Secours medical record to help make decisions about your care and treatment. Care Everywhere is a fast and convenient way for healthcare providers to share information about their patients such as medications that you might be taking and critical diagnoses, like epilepsy or diabetes.

There are many circumstances when it is beneficial for a healthcare provider to have timely access to patient medical records in order to coordinate care. Bon Secours participates in Care Everywhere, so that even if you don’t see a Bon Secours healthcare provider, that provider has access to your information in order to help provide you with the care and treatment you need.

- By way of example, if you arrive unconscious in the Emergency Room (ER), it would be ideal for the treatment team to know medications you are currently taking so they can avoid any harmful drug interactions. The doctors may also want to review your most recent chest x-ray or blood pressure results to compare those results with your current status in the ER. If the hospital where you are being treated is not part of the Bon Secours Health System, your doctors and nurses can have direct access to your health information maintained at Bon Secours through Care Everywhere so they can better coordinate your care.
- Another common scenario is when you have an appointment to visit a new specialist physician who is not part of Bon Secours. In order to prepare for your visit, she would like to review your medical record to see your diagnoses, your latest lab results and medications. She can access the medical information that your Bon Secours primary care provider maintains via Care Everywhere to help her to be better informed about your current status so that your appointment can go quickly and efficiently – and you can avoid repeated testing.

Other healthcare providers who have access to the Bon Secours’ medical records through Care Everywhere are only allowed to access Bon Secours patient information for the purposes of care coordination and treatment. Accessing patient information for other reasons is strictly prohibited.

Below is a listing of the healthcare organizations that have access to Bon Secours’ electronic medical records through Care Everywhere.

Bon Secours also participates in what is known as an Organized Healthcare Arrangement (“OHCA”) with other healthcare organizations. The HIPAA privacy rule permits providers that typically provide healthcare to a common set of patients to designate themselves as an “OHCA” for purposes of HIPAA. The OHCA participants noted below have direct access to Bon Secours patient information because we utilize the same electronic medical record. OHCA participants are noted with an asterisk (\*).

## Care Everywhere and OHCA Participants

### Kentucky

Kentucky Health Information Exchange  
Kings Daughters Medical Center  
And others (such as Clareto, Carequality)

### Maine

Covenant Health System – Bangor\*  
Covenant Health System - Lewiston\*

### Maryland

Chesapeake Regional Information System for our Patients  
Johns Hopkins Medicine  
University of Maryland Medical System  
And others (such as Clareto, Carequality)

### New Hampshire

Covenant Health System – Nashua\*

### New York / New Jersey

Atlantic Health  
Greater Hudson Valley Health System  
HealthLinkNY  
NYU Langone Medical Center

### North Carolina

Duke University Hospital  
University of North Carolina Health Care  
Vidant Health

### Ohio

Cleveland Clinic  
Nationwide Children's Hospital  
Ohio State University's Wexner Medical Center

### South Carolina

AnMed Health  
Greenville Health System  
Medical University of South Carolina  
South Carolina Health Information Exchange  
Spartanburg Health System  
And others (such as Clareto, Carequality)

### Virginia

Chesapeake Regional Health\*  
Drs. Titus, Hendrix, Turner, Pahle, and Christensen, LLC\*  
Health Information Exchanges  
(such as Clareto and Connect Virginia)  
Inova Health System  
Mary Washington Healthcare  
Ortho Virginia  
Riverside Health System  
Sentara Health System  
Social Security Administration  
University of Virginia Medical Center  
Urology of Virginia\*  
Valley Health System  
VCU Health System  
And others (such as Carequality)

### Federal Participants

Department of Defense  
Social Security Administration  
Veteran's Administration

Additional information, including a list of health care organizations that may request your electronic medical record can also be found on our website at [BonSecours.com/Privacy](http://BonSecours.com/Privacy).

Bon Secours understands that you may not want to share your medical information through Care Everywhere. To restrict sharing of your medical information with healthcare providers that participate in Care Everywhere, please visit [BonSecours.com/Privacy](http://BonSecours.com/Privacy) to download a Request for Restrictions form. Once you complete the form please mail or fax it to the Local System Privacy Officer for your area (noted below). Requests for restrictions will be responded to as soon as possible. Because OHCA participants share a medical record with Bon Secours, we are not able to honor requests to restrict information from an OHCA participant.

Please note: the Social Security Administration has access to Bon Secours patient data for disability assessment. The Social Security administration may access patient information for disability assessment **only with written patient consent**. Any other access or access without written authorization from the patient is strictly prohibited.

## **Local Privacy Officers**

You can reach the Privacy Officer in your area by calling the phone numbers below:

### **Chief Privacy Officer**

1505 Marriottsville Road  
Marriottsville, MD 21104  
757-646-1976

### **Florida**

Bon Secours St. Francis Health System  
Attn: Corporate Responsibility Officer  
1 St. Francis Drive  
Greenville, SC 29601  
864-282-4948 or 864-255-1491  
864-679-8867 fax

### **Kentucky**

Bon Secours Kentucky Health System  
Attn: Corporate Responsibility Officer  
1000 St. Christopher Drive  
Ashland, KY 41101  
606-833-3170  
606-833-3256 fax

### **Maryland**

Bon Secours Baltimore Health System  
Attn: Corporate Responsibility Officer  
2000 West Baltimore Street  
Baltimore, MD 21223  
410-362-4455  
410-362-3010 fax

### **South Carolina**

Bon Secours St. Francis Health System  
Attn: Corporate Responsibility Officer  
1 St. Francis Drive  
Greenville, SC 29601  
864-282-4948 or 864-255-1491  
864-679-8867 fax

### **Virginia – Hampton Roads**

Bon Secours Administration  
Attn: Corporate Responsibility Officer  
5818 A1 Harbour View Blvd  
Suffolk, VA 23435  
757-673-5835  
757-217-4282 fax

### **Virginia – Richmond**

Bon Secours Richmond Health System  
Attn: Corporate Responsibility Officer  
8580 Magellan Parkway  
Richmond, VA 23227  
804-553-7826 or 804-627-5155  
804-627-5160 fax